

# TRAINING ACADEMY 2024





Welcome to the 2024 Silent Gliss Product Training Academy, featuring a series of seminars scheduled throughout the upcoming year.

With a proud history spanning over 40 years, our seminar programme offers an excellent chance to delve into our extensive product range. Whether you're a newcomer to the industry, new to Silent Gliss, or seeking a refresher, our complimentary seminars are held nationwide – from Scotland to the Southwest of England. Additionally, our London events provide an exclusive opportunity to explore our London Studio at the Business Design Centre in Islington.

For detailed information on course content, venue addresses, or to reserve your spot, please contact our Broadstairs head office at [trainingseminars@silentgliss.co.uk](mailto:trainingseminars@silentgliss.co.uk) or call 01843 863571. If you're in need of more specialised training outside of our scheduled programme, feel free to contact your local Silent Gliss representative.

Yours sincerely  
Silent Gliss Ltd

A handwritten signature in black ink, appearing to read 'J Alexander'.

Jeff Alexander,  
Training Manager

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The seminar types are as follows

- 01 — Track and Curtain Products Training Seminar
- 02 — Blind Product Training Seminar
- 03 — Motorised Product Training Seminar
- 04 — Installer Training Seminar

01 —

## Track and Curtain Products Training Seminar

### GENERAL CONTENT

This seminar comprehensively explores the Silent Gliss range of hand and cord-drawn curtain tracks, encompassing Metropole and motorised systems. Additionally, it highlights our 'made-to-measure' curtain offering, showcasing the Wave and Swiss Pleat heading styles.

### LEARNING OBJECTIVES

- The depth of the Silent Gliss curtain track systems
- Where and when to use them
- Colours and standard/optional accessories
- Fitting options
- Curtain weight guide and load charts
- Made to measure Wave and Swiss Pleat curtains with Silent Gliss fabrics
- How to use Bay 6 measuring tool

### PROGRAMME

- 9.00 — Registration and coffee
- 9.30 — Welcome to Silent Gliss
  - Hand drawn track systems
  - Cord drawn track systems
  - Metropole range
  - Lunch
  - The Wave curtain heading system
  - Silent Gliss Swiss Pleat and Wave curtain offer
  - Measuring and Bay 6 window measuring tool
  - Motorised track systems
- 16.00 — Close

### WHO IS THIS COURSE BEST SUITED TO?

Those involved in retail and contract sales of curtain products, selecting products, estimating and pricing, curtain design and make up and those who want to gain a basic technical knowledge of the products.

02 —

## Blind Product Training Seminar

### GENERAL CONTENT

A seminar detailing the Silent Gliss collection of manual and motorised blinds including an overview of The Collection fabrics.

### LEARNING OBJECTIVES

- The scope of the product range
- Different modes of operation
- Application of the various product types
- Silent Gliss fabrics – properties and technical functions
- Sizes and capabilities/pricing the systems
- Measuring guidelines and requirements
- Motorised and remote control options

### PROGRAMME

- 9.00 — Registration and coffee
- 9.30 — Welcome to Silent Gliss
  - Roller blinds
  - Dim out systems
  - Silent Gliss fabric range
  - Lunch
  - Roman blinds
  - Vertical blinds
  - Venetian blinds
  - Pleated blinds
  - Skylight systems
- 16.00 — Close

### WHO IS THIS COURSE BEST SUITED TO?

Those involved in retail and contract sales of blind products, product selection, estimating and pricing and those who want to gain a basic technical knowledge of the products and their application.



# 03 — Motorised Product Training Seminar



## GENERAL CONTENT

This seminar takes a detailed look at the various motorised systems within the Silent Gliss product range together with switching and wiring options. It also covers key product commissioning including motor setting.

## LEARNING OBJECTIVES

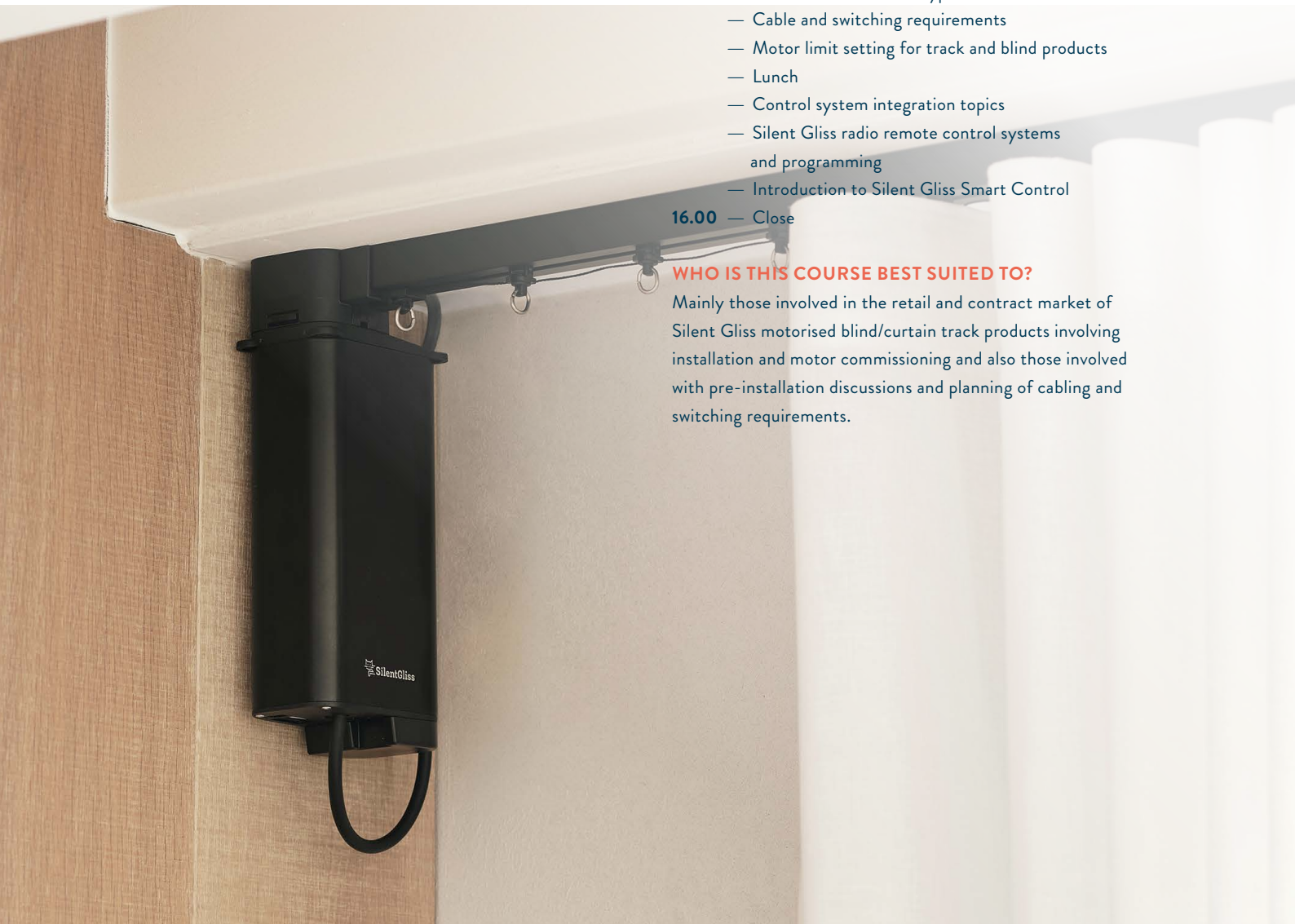
- Motor types by product group
- Switching methods and options available
- Wiring requirements according to product and switching options
- Key product motor limit setting procedures
- Third party control system integration
- Silent Gliss range of wireless remote control systems
- Introduction to Silent Gliss Smart system

## PROGRAMME

- 9.00** — Registration and coffee
- 9.30** — Welcome to Silent Gliss
  - Introduction to motor types
  - Cable and switching requirements
  - Motor limit setting for track and blind products
  - Lunch
  - Control system integration topics
  - Silent Gliss radio remote control systems and programming
  - Introduction to Silent Gliss Smart Control
- 16.00** — Close

## WHO IS THIS COURSE BEST SUITED TO?

Mainly those involved in the retail and contract market of Silent Gliss motorised blind/curtain track products involving installation and motor commissioning and also those involved with pre-installation discussions and planning of cabling and switching requirements.



# 04 — Installer Training Seminar

## GENERAL CONTENT

A technical explanation of our product range with emphasis on installation.

## LEARNING OBJECTIVES

- Guidance on how to install various Silent Gliss products
- Installation options
- Tubular motor range commissioning procedures
- Motorised track installation and settings
- Silent Gliss radio control programming
- Basic wiring information

## PROGRAMME

- 9.00** — Registration and coffee
- 9.30** — Welcome to Silent Gliss
  - Hand, cord and Metropole track systems
  - Roller blind systems manual and motorised
  - Electric curtain track systems
  - Switching options
  - Lunch
  - Silent Gliss radio remote control programming
  - Dim-out blind systems
- 17.00** — Close

## WHO IS THIS COURSE BEST SUITED TO?

Track and blind product installers and those involved in managing fitting teams and estimating.



## DATES AND LOCATIONS

DATES 2024	SEMINAR	TIMINGS HRS	LOCATION
13 March	Track & Curtain Products Training Seminar	09.00 – 16.00	Brighthouse
14 March	Installer Training Seminar	09.00 – 16.00	Brighthouse
20 March	Track & Curtain Products Training Seminar	09.00 – 16.00	Stirling
21 March	Blind Product Training Seminar	09.00 – 16.00	Stirling
26 March	Track & Curtain Products Training Seminar	09.00 – 16.00	London BDC
27 March	Blind Product Training Seminar	09.00 – 16.00	London BDC
17 April	Track & Curtain Products Training Seminar	09.00 – 16.00	Bristol
18 April	Installer Training Seminar	09.00 – 16.00	Bristol
23 April	Track & Curtain Products Training Seminar	09.00 – 16.00	Belfast
25 April	Track & Curtain Products Training Seminar	09.00 – 16.00	Dublin
22 May	Track & Curtain Products Training Seminar	09.00 – 16.00	Northampton
23 May	Motorised Product Training Seminar	09.00 – 16.00	Northampton
4 September	Track & Curtain Products Training Seminar	09.00 – 16.00	Stirling
5 September	Installer Training Seminar	09.00 – 16.00	Stirling
25 September	Track & Curtain Products Training Seminar	09.00 – 16.00	Manchester
26 September	Motorised Product Training Seminar	09.00 – 16.00	Manchester
9 October	Track & Curtain Products Training Seminar	09.00 – 16.00	Exeter
10 October	Blind Product Training Seminar	09.00 – 16.00	Bristol
15 October	Track & Curtain Products Training Seminar	09.00 – 16.00	London BDC
16 October	Motorised Product Training Seminar	09.00 – 16.00	London BDC
23 October	Track & Curtain Products Training Seminar	09.00 – 16.00	Guildford

### How to apply

To book a place on any of the seminars please contact [trainingseminars@silentgliss.co.uk](mailto:trainingseminars@silentgliss.co.uk).

All seminars must be pre-booked and any late cancellations or failure to attend may be subject to a £40 charge.

**Places are limited and in demand so apply without delay.**

**T** +44 1843 863571

**E** [trainingseminars@silentgliss.co.uk](mailto:trainingseminars@silentgliss.co.uk)

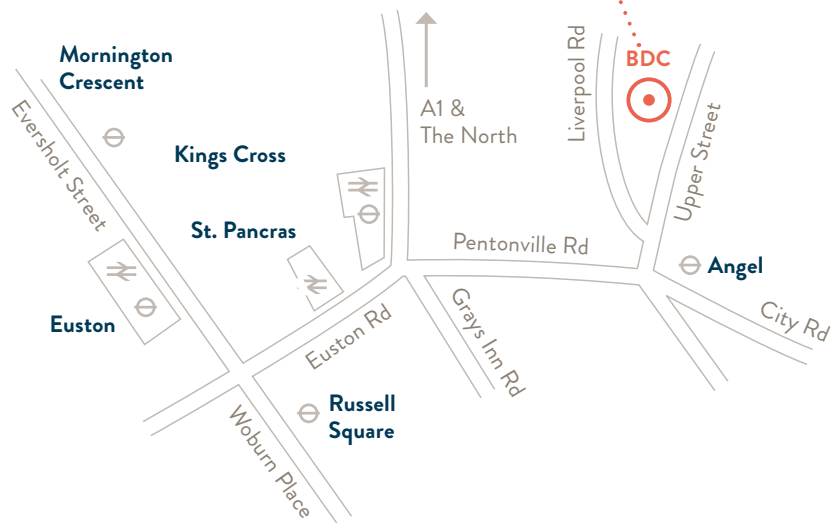
LOCATION DETAILS



LONDON STUDIO



**London Studio**  
**Business Design Centre**  
Upper Street  
Islington Green  
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## *The Architects of Silence*

*Silent Gliss is the leading global supplier of premium interior window treatments. Since 1952 we have been tirelessly committed to the development of the worlds` smoothest, quietest systems using state of the art technology.*

*Driven by customer needs, Silent Gliss offers functional and durable products. Expert technical advice coupled with installation and support services complete the offer.*

*Silent Gliss stands for innovative, sustainable, tailor made solutions, exceptional design and first-class quality.*



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